

Return Authorization Request

ARJES GmbH & EuRec Environmental Technology GmbH

Bornthalstraße 9
D-36460 Krayenberggemeinde OT Merkers

retouren@arjes.de

Date:

Sender information – please fill in:

Order number	
Company	
Street	
Postal code, Town	
Country	
Contact	
Phone	
E-Mail	

IMPORTANT! – After submitting this request you will receive our return note, which must always be enclosed with the goods. **Please do not return any goods without a return note and return number.**

Return from non-EU country: Send the invoice to zoll@arjes.de **prior to dispatch** for examination.

Pos.	Item number	Quantity	Reason*	Delivery note	Guarantee number

- *Reasons of return: 1. Item does not correspond to the documentation
 2. Incorrect order
 3. Late delivery
 4. Defective goods
 5. Wrong item delivered
 6. Old part return
 7. Transport damage
 8. Other reason

Service requested

- Pickup **Please specify** Package size Weight
- Repair liable to costs
- Return delivery
- Warranty claim / Guarantee claim
- Estimate of cost

Detailed description of defects

TO BE FILLED IN BY ARJES ONLY:
Return number:
Date:

Returns and credits are subject to the goods being in perfect condition. We reserve the right to charge a restocking fee of 10% of the value of the goods.